Thinix RocketFailover™

Say Goodbye To Internet Downtime

Hospitals, clinics, and elder care facilities have countless dependencies on wireless technology to better patient outcomes and improved operational efficiency. From accessing patient records with computers on wheels or handheld tablets to accessing electronic medical devices, nurse call systems, and location-tracking applications, WiFi is at the heart of patient care.

But perhaps the most problematic issue facing healthcare providers is insufficient WiFi performance which largely impacts mission-critical applications. With high volumes of patients and visitors requiring services day and night, providing both quality care and service is paramount to healthcare success.

RocketFailover™ has successfully solved WiFi performance issues for mission-critical applications in countless healthcare facilities. Our RocketFailover™ innovation allows us to provide highly reliable Internet connectivity for business operations using high-speed 4G LTE. We've pioneered the use of RocketFailover technology to provide automatic connection failover for critical business operations. With RocketFailover, even if your primary Internet service fails, your healthcare facility continues to operate reliably, allowing you to continue providing a seamless patient experience.

Connectivity You Can Count On

Just as a backup generator works for electricity, RocketFailover acts as a backup generator for Internet connections. In the event of an Internet outage, RocketFailover's automatic failover provides backup connectivity so that business operations are always functioning at full capacity.

RocketFailover solutions are customized for our partners by combining an automatic, enterprise-grade failover hardware appliance, robust real-time monitoring and alerts, a fully managed backup Internet connection over 4G LTE, 4G LTE data service, and fully managed support provided by Thinix. With iStatus® (a cloud network monitoring platform included with RocketFailover) you can effortlessly verify the RocketFailover connection is up and running at any time, ensuring seamless business continuity.

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Key RocketFailover Features:

ConnectionValidation™
ConnectionValidation is a patent pending iStatus technology that allows continuous testing and validating of backup connections to ensure our AlwaysOn™ 4G can meet your business needs.

Secure, PCI Compliant Architecture
Our technology effortlessly integrates with today's cloud-based systems, keeping you secure along with your patient's data. With Live-In-Five™ preconfigured hardware, installation is simple and cost savings are huge compared to other secondary connection options.

iStatus®
iStatus helps unite IT teams and managers so you can react before patients and staff complain of downtime. With 24/7/365 monitoring and reporting, iStatus provides instant push notifications, intelligent email alerts, and ConnectionValidation™ to allow your healthcare facility to stay ahead of Internet outages.

Data Pooling & Custom Plans
Locations can have different needs, but data pooling helps keep costs down while delivering huge potential savings. With data plans built for you, multiple locations can share data to help keep your facilities as efficient as possible.

Powerful Nationwide Coverage
From coast to coast, our powerful, nationwide 4G LTE coverage ensures your facilities will remain connected. With automatic connection failover, and a static IP address you stay online and continue to operate at lightning speed.

World Class Support
RocketFailover is supported by our Forever Warranty™ and our Thinix support team. With experience in supporting IT needs in over 121 countries, our world-class team has successfully maintained secure uptime of over 150 million hours.

Top Healthcare Centered RocketFailover Uses:

1. Maintain constant access to health information such as patient records, management of medications, dietary restrictions, and test results for diagnosis and treatment plans.

2. Financial and administrative transactions such as processing insurance and patient payments continue to operate seamlessly.

3. Empower physicians and staff with the ability to consult with other physicians about a patient's condition or treatment in a timely manner.

4. Keep internal healthcare networks constantly connected with external resources such as pharmacies, therapists, and other medical resources.

5. Ensure that scheduling appointments for new and existing patients remains as efficent as ever.

6. Alleviate stress associated with lost Internet connections.

7. Support seamless connectivity for countless critical, Internet-dependent devices.

8. Maintain secure guest network WiFi for patients and visitors.