

“RocketFailover has been a lifesaver in our hotels. Now, when our local ISP is down, our staff are still able to check guests in and out.”

— Troy Hart, CEO
Hart Family Hotels

Thinix RocketFailover™

Say Goodbye To Internet Downtime

Internet connectivity is more critical than ever, and unscheduled downtime is guaranteed to have an effect on guest-centered operations like check-ins, bookings, and more. When the Internet is down, business is at a standstill.

Keep Your Hotel Up, Even When The Internet Goes Down

Our Thinix RocketFailover™ innovation allows us to provide highly reliable Internet connectivity for hotel business operations using 4G/LTE. As core hotel services have moved to the Cloud, the need for 100% connection uptime is obvious. When Internet connections fail, guest service fails. We've pioneered the use of RocketFailover™ technology to provide automated connection failover for hotels' business operations. With RocketFailover, even if your primary Internet service fails, your hotel operations continue to operate reliably. Without interruption, staff can continue to check-in guests, schedule guest bookings, and service customers.

Thinix RocketFailover solutions are customized for our partners and include a fully-managed backup Internet connection over 4G/LTE, an automatic failover hardware appliance, 4G/LTE data service, and Thinix GuestFirst™ Support and monitoring.

RocketFailover Benefits:

- Automatic Failover Connectivity
- Easy & Intuitive Deployment
- 100% Uptime For Business Critical Applications
- Affordable Solution Mitigating Need For Secondary Fiber Connections

RocketFailover Features:

- Preconfigured Hardware, Makes Installation Simple
- Always-On™ 4G LTE/LTE-A Data Plan
- Thinix iStatus® Cloud Alerts
- Remote Support, Monitoring, & Updates
- Static, Public IP Address (with Pro & Enterprise plans)
- Thinix Backup WiFi™ Option
- Automated Connection Failover/Failback

