

iStatus® Network Performance Monitoring

All-In-One AI Monitoring For Your Network Health

We Monitor Your Entire IT Infrastructure for Massive Savings

The operational efficiency of your hotel network underpins your success with guest satisfaction and healthy customer experience. Hotel networks today have become increasingly complex and support countless operations such as reservation systems, revenue management software, property management systems, card processors, and brand resources.

Monitoring all of these aspects is logistically challenging and requires around-the-clock management. However, iStatus Network Monitoring solves these management challenges with revolutionary AI technology to give coveted insight into your hotel network.

iStatus Improves Your Guest Experience

iStatus provides valuable insight (that no one else can provide) to each tier of management so that issues with front office operations or guest-facing amenities can be resolved quickly and efficiently. By providing holistic information on the health of your network, iStatus helps management improve the guest experience and boost positive hotel reviews by allowing IT staff to have the insight they need to resolve issues before they effect guests.



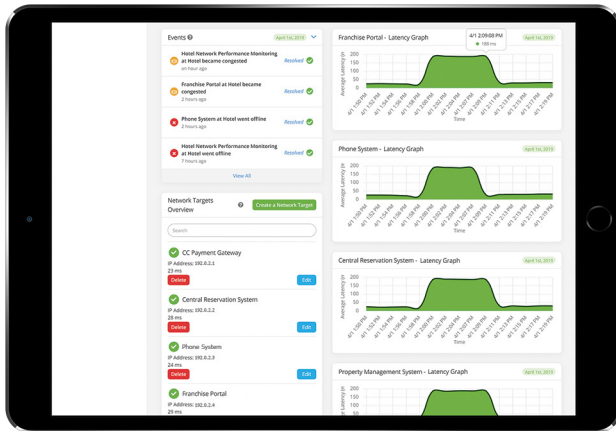
iStatus notifies you if you need more bandwidth for your Guest WiFi before issues negatively impact guests.

Plug-&-Play, Enterprise-Grade Hardware

iStatus also provides a compact, low-cost hardware probe that utilizes very little power (so it's green). With easy-to-implement hardware, each location with varying needs still gets the same level of individualized insight.

Immediate, Real-Time Insight & Alerts

iStatus contains built-in monitoring metrics and alert thresholds for critical local hardware and cloud services — allowing IT to get alerts about congestion, uptime/downtime, and network performance degradation and remedy those issues.

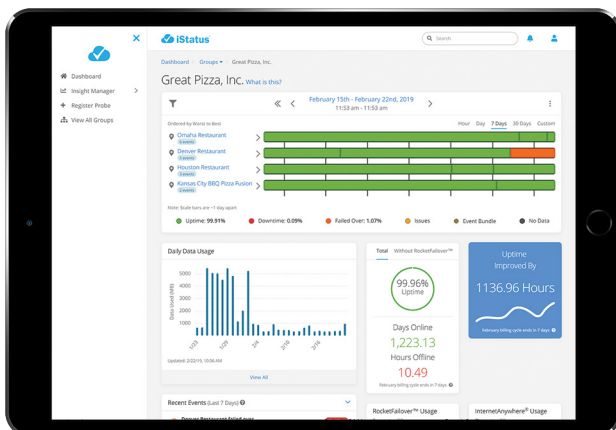
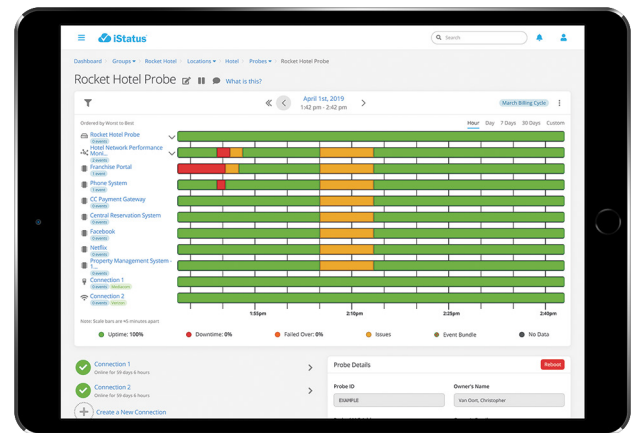


CongestionMonitoring™ & Uptime

iStatus monitors intermittent and sustained network congestion issues that weren't previously observable by IT staff. In the past, guests would notice a slow Internet connection and write bad hotel reviews. iStatus notices congestion issues — allowing IT staff to intelligently apply Quality of Service (QoS), rate limiting, or add bandwidth when necessary before issues negatively impact guests.

Historical Reporting & Trend Analytics

iStatus provides timeline reporting to allow insight to be correlated and alerts when networks become increasingly unusable or congested over time (degradation) — allowing executives to understand if network issues are affecting guests, occupancy percentage, and how iStatus is improving hotel operations for customer loyalty and retention.



ConnectionValidation™

iStatus contains patented, built-in testing to validate that Internet connections and backup Internet connections are ready and working in the event of an Internet outage. By testing such connections, iStatus saves hotels money by not sending large amounts of traffic across expensive connections and keeps front desk staff fully operational. Without interruptions, staff can continue to check-in guests, schedule reservations, and process credit cards.