



## Fact Sheet

### About

Founded in 2003, our original vision was to build an easy-to-use, guest PC to allow guests to securely and reliably connect to the Internet. Our guest PC needed to securely erase user's history and be immune to misconfiguration. We achieved these goals, and Thinix has evolved to be a leader in the technology industry by providing guest PCs, managed WiFi, and other high-value services needed to drive business success for our partners.

We strive to continuously innovate and improve our technologies to broaden our product line. Thinix helps businesses leverage technology to drive revenue while not losing focus on the bottom-line cost.

Our managed WiFi solutions have achieved some of the highest satisfaction scores across multi-industry partnerships. We now have over 13,000 managed endpoints and 100 million hours of secure uptime without any notable security breaches or incidents. Thinix technologies have been implemented in countless applications and are deployed in over 120 countries. Thinix technology is used by a diverse base of industry-leading partners in hospitality, healthcare, government, business, retail, military, and education.

Through our continued research, development, and commitment to innovate industry-leading solutions, we have developed a full line of world-class products that are reliable, secure, and simple to use. It is our hope that you will explore our solutions and that we can help your organization leverage technology to drive your business success.

### Our Vision

Thinix vision is to be the trusted choice for managed technology solutions; we furnish our worldwide customer base with distinct business advantages by making technology simple, safe, and secure.

# Thinix World-Class Products:

## Thinix FamilySafe® WiFi

Industry Leading Managed Guest WiFi

Thinix offers the most advanced program for quickly deploying a guest network to a hotel, resort, or multi-dwelling unit complete with enterprise grade gateways, lighting-fast, dual-band access points, cloud monitoring, and 24/7/365 technical support. Thinix customizes right-sized WiFi solutions for all types of properties. FamilySafe WiFi, with optional client-isolation, works to protect guests by preventing the spread of viruses and malware from computer to computer connections within a hotel to provide a seamless end-user experience.



## Thinix Business Center PCs & Kiosks

Fully Managed Guest-Use PCs, Boarding Pass, & HR Kiosks

Thinix supports over 13,000 devices online with over 100 million hours of secure uptime without any notable security breaches or incidents. Thinix PCs are versatile all-in-one systems that are used as hotel business centers, boarding pass printing stations, and as HR kiosks. At no additional charge, Thinix business center PCs and kiosks are artfully branded to match your brand standards and include built-in security and patch management for every system. Our PCs are highly secure, highly reliable, and are utilized in some of the highest-rated hotel brands in the world.



## Thinix RocketFailover™

Say Goodbye to Internet Downtime

Largely utilized in business continuity planning, Thinix RocketFailover allows Thinix to provide highly reliable Internet connectivity for business operations using 4G/LTE. As core business services have moved to the Cloud, the need for 100% connection uptime is obvious. When Internet connections fail, customer service fails. We've pioneered the use of RocketFailover technology to provide automated connection failover with real-time monitoring and alerts to promote continuous business uptime.



## Thinix AssuredSecurity™

Managed Endpoint Security For Business PCs

Thinix AssuredSecurity is a managed security service used to dramatically strengthen and support the ongoing security disposition of your front-office computers. Thinix AssuredSecurity combines a number of otherwise separate processes (security settings and policies, PC updates, application updates, antivirus, auditing, etc.) and technology into a single managed security service. Starting at just \$15/PC per month, our partners can expect a higher level of security at a lower cost than businesses would be able to achieve using traditional means.



## Thinix iStatus® Cloud

### Distributed, Multi-Site Network Monitoring

Engineered to be a low-cost, multi-site network monitoring tool, iStatus Cloud unites IT professionals and business staff, with simple alerts. When paired with a RocketFailover backup Internet connection, iStatus Cloud uses ConnectionValidation™ to ensure the backup connection is always ready. ConstantAlerts™ are delivered via intelligent push notifications or emails to allow network monitoring to become proactive and effortless.



## Thinix iStatus® Desktop

### Powerful Network Monitoring Platform

iStatus Desktop is a user-friendly desktop application specifically designed for non-technical users to receive notifications when Internet connections or network resources are unavailable. Alerts let staff know when a business is operating on a backup Internet connection and when their primary connection comes back online. ARPWatch™ technology adds another layer of protection by defending PC's from ARP poisoning – keeping data and credentials protected. iStatus Desktop can be installed on Windows-based point-of-sale systems, kiosks, and office staff PCs.



## Thinix Managed Firewalls

### Enterprise-Grade Firewall With Best-In-Class Management

Thinix delivers full-strength firewall threat management to safeguard intellectual property, data, confidential records, and more. One-click access to built-in PCI and HIPPA reports provide insights and auditing to ensure compliance requirements are covered. Thinix Managed Firewalls protect critical attack areas and includes URL filtering, application control, data loss prevention, and are fully-managed by Thinix network security engineers and support staff.



## Thinix 321-Backup®

### Secure, Reliable Backup Technology

With three secure copies – two media types and one offsite type – critical business data is always safeguarded with Thinix 321-Backup. From one PC to thousands, enterprise backup monitoring and validation is made easy across entire companies. Strengthened by a cloud-based architecture, 321-Backup mitigates data loss by providing an affordable and scalable backup platform to ensure business continuity. HIPPA & PCI compliance, 24/7 monitoring, and military-grade data encryption keep data safe and protected from threats such as ransomware.



## Our Valued Partners:

- Harbor Hotel Collection
- GrandStay Hospitality
- Navy Lodging
- Red Carnation Hotels
- AmericInn Hotels and Suites
- Cobblestone Hotels
- Hard Rock International
- Carlson Rezidor Hotel Group
- Hyatt Corporation
- Best Western International
- Hilton Worldwide
- Intercontinental Hotel Group
- Marriott International
- Choice Hotels International
- Wyndham Hotel Group