



Rejuvenate &

Enhance

Your Overall Experience

Industry-Leading
Technology Solutions



About Thinix

Founded in 2003, our original vision was to build an easy-to-use, guest PC to allow hotel guests to securely connect to the Internet. Our guest PC needed to erase user's history and be immune to misconfiguration. We achieved these goals, and Thinix has evolved to be a leader in the industry. Thinix provides guest PCs, managed WiFi, and other high-value services for SMBs and hotels to enjoy.

Our managed WiFi solutions have achieved some of the highest guest satisfaction scores in the industry. We have countless satisfied partners and 200+ million hours of secure uptime. Thinix technologies have been implemented in countless applications and are deployed in over 121 countries.

Our Vision

Thinix vision is to be the trusted choice for managed technology solutions; we furnish our worldwide customer base with distinct business advantages by making technology simple, safe, and secure.

Our Accolades

Over the past few years, Thinix and its' parent company (RDI®) have been recognized as a top managed service provider both nationally and globally. Our managed services have been awarded the CRN's MSP 500 award several years running, as well as the Channel Futures MSP 501 award consecutively. It's our goal to provide exceptional managed services to hotels and businesses and assist in driving revenue without losing focus on the bottom-line cost.



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FamilySafe® WiFi For Hotels

Industry-Leading, Managed Guest
WiFi For Hotels, Inns, & Resorts

Did you know?

Hotels that were supported by FamilySafe WiFi were found to be outperforming competitors on higher guest satisfaction scores overall.

From the towels and room decor to your lobby PCs, every guest amenity counts. Technology-driven guests prefer a highly interactive, customized experience, especially when it comes to your hotel WiFi. Capitalizing on next-gen FamilySafe Wifi keeps you ahead of your competition.

Delivering better property-wide roaming, stronger signals, and 24/7 GuestFirst™ Support, Thinix understands WiFi systems and guest satisfaction. By implementing a FamilySafe WiFi system, guests experience a smoother, safer WiFi experience and are more likely to book a return stay with your hotel if their experience is positive.

Custom & Competitive WiFi Packages

Thinix WiFi packages fit all types of properties and have highly competitive pricing options for limited service hotels. Partnering with some of the most trusted hotel brands around the globe, Thinix utilizes high-quality access points (APs) and integrated WiFi network security to provide reliable connectivity that can't be rivaled.

Managed WiFi For Happy Guests & Stress Free Staff

“We work with Thinix at over a dozen properties with many different services ranging from Guest WiFi to Business Centers and Network Security. Thinix’s support has been excellent and it is easy to get someone on the phone when you need them.”

— Jeremy N., District Director
Discover Lodging Management, Inc.



Thinix FamilySafe WiFi Standards

- Branded Terms & Conditions Splash Page
- Large Scalability for IoT Devices
- Brand Standard In-Room Instructions
- Real-time Network Monitoring
- 24/7 GuestFirst™ Support
- Hardware Upgrade Program
- Network Security & Segmentation
- Whole Property Roaming
- Easy to Deploy with Plug-And-Play Upgrades
- Detailed Per User Tracking & Reporting
- Automatic Report Generation



FamilySafe® WiFi For Apartments

Industry-Leading, Managed Property WiFi For Apartments, Multi-Dwelling Units, & More

Market differentiation is critical to all businesses. Stand out by providing strong, reliable property-wide WiFi with Thinix.

Thinix offers the most advanced program for quickly deploying a WiFi network to a property - complete with enterprise-grade gateways, lightning-fast Internet, dual-band access points, cloud monitoring, and 24/7 GuestFirst™ Support. Plus, Thinix customizes the right-sized WiFi solutions for property-wide roaming without interruptions.

Another top priority for the engineers at Thinix is WiFi performance. Our cost-friendly WiFi solutions support dense, bandwidth-intensive content such as YouTube videos, movies, and video games for multiple users to keep your tenants happy.

Built-in WiFi Security For Users

The need to protect WiFi users from cyber threats continues to grow. Unlike many other solutions, Thinix FamilySafe WiFi protects your users like family. FamilySafe WiFi, with secure, per-unit networks, protects residents by preventing the spread of viruses, malware, and malicious content from neighbor-to-neighbor connections within a property's network.

FamilySafe WiFi keeps user devices and private information much safer than in a traditional network setting where client-isolation protections are non-existent.

FamilySafe WiFi solutions also include additional features such as optional WiFi filtering and content blocking, so your users may connect safely.



Thinix GuestFirst™ WiFi Support

24/7 U.S.-Based Helpdesk

Our three-tiered WiFi network support system ensures users get help quickly and efficiently. Join the hundreds of hotels and resorts that have switched to the Thinix GuestFirst Support solution. We handle WiFi issues from simple to complex:

- Assisting Inexperienced Users
- Networking WiFi Support
- Staff Level WiFi Support
- ISP And Routing
- Network Security
- Non-PC Device Setup
- Real-Time Monitoring

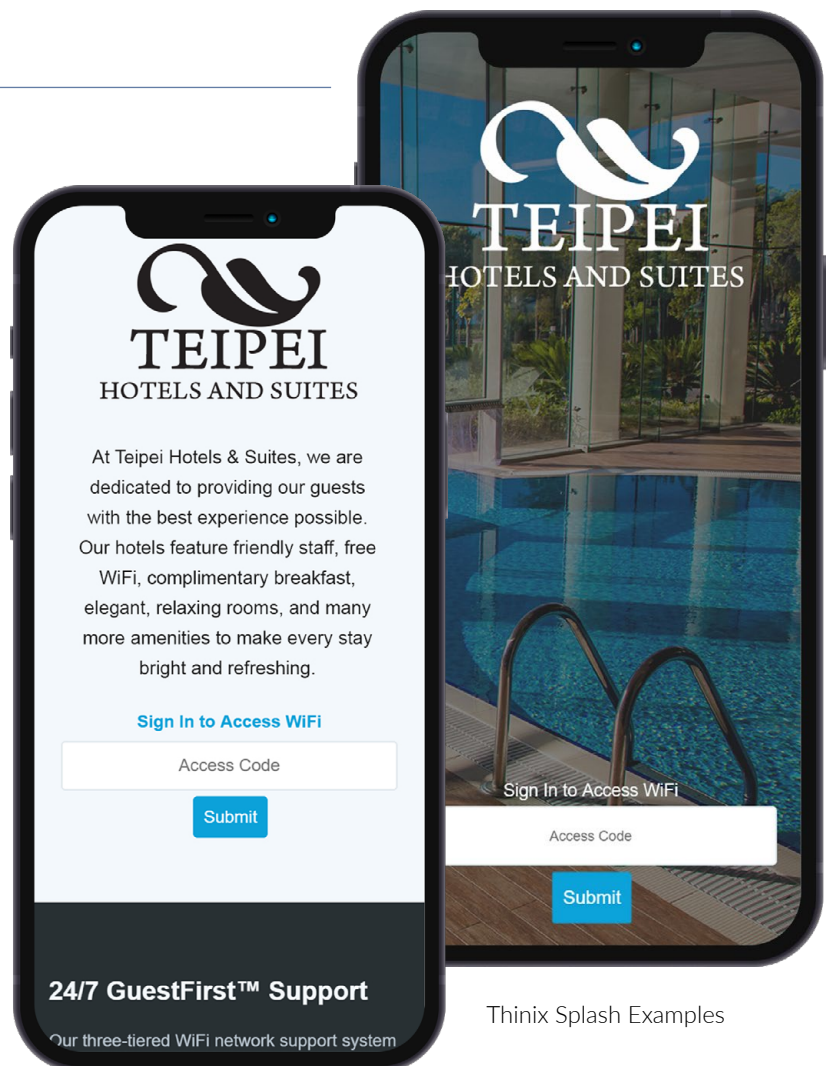
Thinix Splash™

Custom Branded Splash Pages For Guest WiFi

Custom Branded Splash Pages

Easily increase brand awareness with a custom branded WiFi splash page to provide users with secure access to FamilySafe WiFi. Also provide an additional layer of password protection with a configurable jump-off page URL (or a page that users will be taken to after authenticating their WiFi login). By directing users to your desired jump-off page, your hospitality brand and business can better create engagement opportunities while also capturing valuable device analytics; a true win-win scenario.

The easy-to-use password generator, rotation schedule, and staff alerts makes Thinix Splash an easy choice for any WiFi network.



Thinix Splash Examples



TV Casting Solutions

Easily Enable Guests To Stream On The In-Room TV

The FamilySafe Security Difference

It's no secret that streaming apps are popular and almost every guest has at least one streaming service. By adding a Thinix casting solution to your hotel you can enable guests to use their own streaming services on the in-room Smart TV. Our casting solutions allow guests to securely connect their own devices to the in-room Smart TV and play their favorite content from over 2,000 apps.



How It Works

Casting has never been simpler. After connecting to hotel WiFi, guests scan the on-screen QR code and enter the on-screen code. Next guests open their desired streaming app and start casting. Guests finish by sitting back and enjoying their preferred entertainment!

Guest Benefits

- Watch/listen to their own content
- Easy pairing via iOS or Android devices
- No password sharing or public logins
- Ability to multi-task on their devices

Hotel Benefits

- Higher guest satisfaction & loyalty
- Modernized in-room entertainment
- Reduced fees on paid content
- Customizable for hotel branding

Thinix Hospitality Phone Systems

Fully Managed Hybrid VoIP Phone Systems


As an essential part of hotel booking and the guest experience, Thinix hybrid VoIP phone systems offer a flexible communication solution for hotel managers and owners. Our systems allow you to take advantage of the cost-saving benefits of VoIP without having to invest in a costly IP Infrastructure. By combining the advantages of traditional phones with the convenience of IP telephony, Thinix offers feature-rich functionality and flexibility to handle your business phone needs.


Simple to implement, Thinix phone systems integrate into existing infrastructure to support both VoIP and analog phones. This delivers cost and installation savings as the systems utilize existing cabling and guest room phones.


We provide preconfigured solutions that allow hotel owners and managers to meet the demands of today while future-proofing their investments.





Key Features & Benefits


 **Low-Cost**
Utilizes your existing analog hardware

 **Hassle Free**
Fully managed with updates & backups

 **E911 Compatible**
Allows guests to make emergency calls & transfers their location to the 911 dispatch

 **4G LTE Failover Hardware Included**
For true connectivity redundancy to keep the system running 24/7

 **Reduces Calling Costs**
By routing calls more efficiently over the Internet, VoIP dramatically reduces call costs vs. traditional copper phone lines (PSTN)

 **Efficient Management of Peak Loads**
Replace your bulky console with a software console that runs on your front desk computers



RocketFailover®

Backup/Failover Internet For Business & SD-WAN Applications

Did you know?

On average, RocketFailover prevents 10 hours of Internet downtime per month.

As your business moves more operations to the cloud, your Internet connectivity is more critical than ever. This means any unscheduled downtime is guaranteed to have a negative effect on daily operations such as accepting card payments, bookings/orders, communicating (email and VoIP phones), and more. When the Internet is down, your business is at a standstill.

Stay Online & Operational

With RocketFailover, even if your primary Internet service fails, your business continues to operate reliably. RocketFailover solutions are customized to meet your needs and include a fully-managed backup Internet connection over 4G LTE/5G, an automatic failover hardware appliance, data service, monitoring, and support. With Live-In-Five™ pre-configured hardware, installation is simple and cost savings are huge compared to other secondary connection options.

RocketFailover Features



iStatus®

With 24/7 monitoring and reporting, iStatus provides push notifications, email alerts, and ConnectionValidation™ to allow your business to stay ahead of IT problems.



Data Pooling & Custom Plans

Locations can have different needs. With data plans built for you, multiple locations can share data to help keep costs down and your business as efficient as possible.



ConnectionValidation™

ConnectionValidation is a patented iStatus technology that continuously tests and validates the backup connections to ensure our AlwaysOn™ 4G LTE/5G is ready when you need it most.



Powerful Nationwide Coverage

Enjoy 4G LTE, 5G, and unlimited data within the continental United States. With automatic connection failover and an optional static IP address, your business continues to operate at lightning speed.



Secure, PCI Compliant

Our technology effortlessly integrates with today's systems, keeping you secure along with your customer's data.



World Class Support

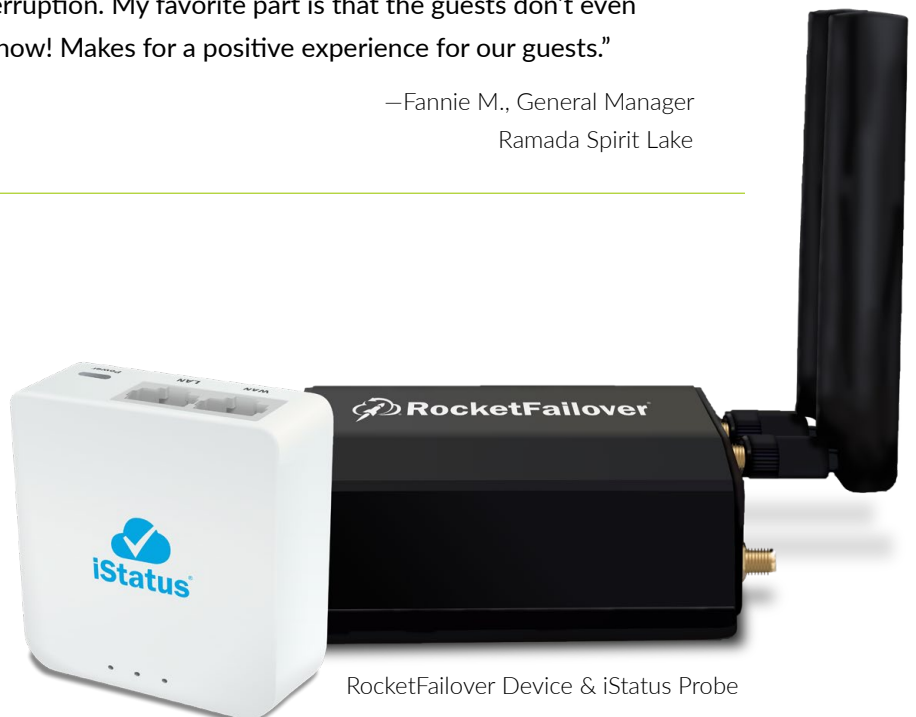
RocketFailover is supported by our Forever Warranty™ and our world-class, in-house support team.

“Our staff and guests have experienced a noticeable improvement after we implemented RocketFailover. Now, when our primary ISP is down, staff can continue to process payments and check in guests without any interruption. My favorite part is that the guests don't even know we are having Internet issues now! Makes for a positive experience for our guests.”

—Fannie M., General Manager
Ramada Spirit Lake

Keep SD-WAN Traffic Online

Does your network have SD-WAN traffic, such as that of VoIP phones, that is critical to keep online? AkativeSD™ is for you. It includes all the same great features as RocketFailover plus it prevents dropped calls, reauthentication, and offers more granular traffic steering.



RocketFailover Device & iStatus Probe

iStatus®

All-In-One AI Monitoring For Your Network Health

We Monitor Your IT Infrastructure for Massive Savings

The operational efficiency of your hotel network underpins your success with guest satisfaction and healthy customer experience. Hotel networks today have become increasingly complex and support countless operations such as reservation systems, revenue management software, property management systems, card processors, and brand resources.

Monitoring all of these aspects is logistically challenging and requires around-the-clock management. However, iStatus solves these management challenges with revolutionary AI technology to give coveted insight into your hotel network.

iStatus Improves Your Guest Experience

iStatus monitors the status of your Internet connections and network targets to keep your management informed on your network's health. With IntelligentAlerts™, you solve issues quickly before they impact your guests.



iStatus notifies you if you need more bandwidth for your Guest WiFi before issues negatively impact guests. Stay informed 24/7 with the smartphone app.



Monitor Connectivity to Your Cloud Apps (PMS/POS), Network & IoT Devices



AI Engine Detects Instances of Insufficient Bandwidth



Analyzes Connection Health, Detecting Both Short & Sustained Congestion Issues



Managed Dashboard, Alerts, & Reporting for Large Enterprises

Easily Improve Your Network Security With iStatus Security™ Features



iStatus ArpWatch™

Detects & alerts you to new/rogue devices on your network



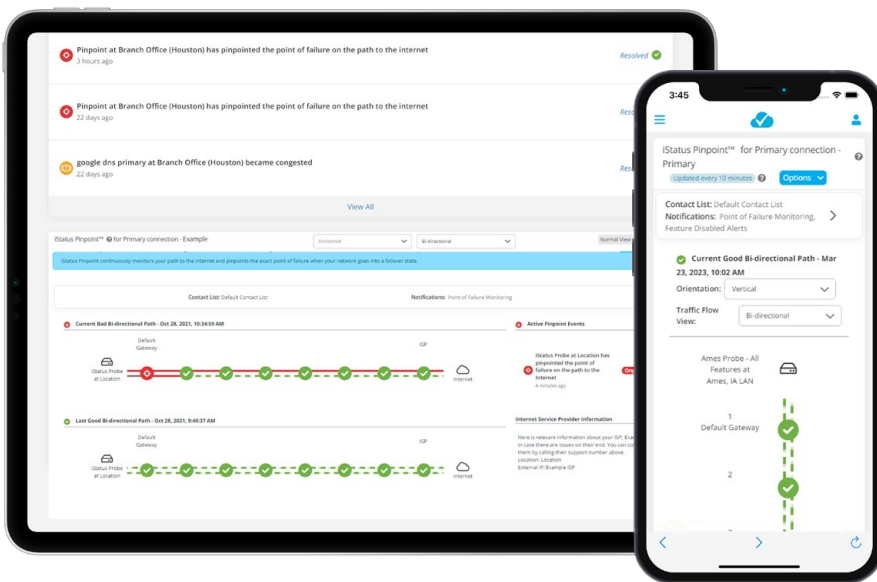
iStatus ChangeDetection™

Detect unauthorized, critical DNS & gateway IP address changes



iStatus DDL™

Dynamic Data Leak Detection alerts you to misconfigurations & data leaks



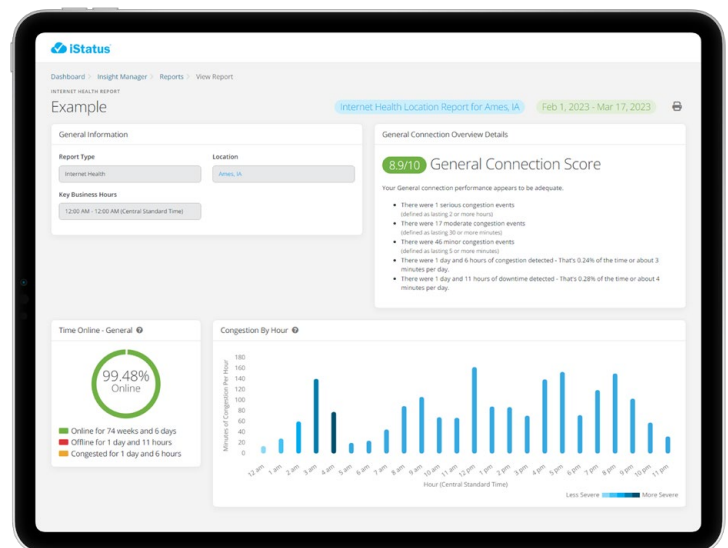
iStatus Pinpoint™

With the unique and patent-pending feature, iStatus Pinpoint, you can quickly identify the exact point of connectivity failure. This saves you time and money spent troubleshooting and resolving the issue.

Historical Reporting & Trend Analytics

iStatus reporting allows insight to be correlated across network targets and locations. With reports like the Internet Health Report, you can see your Internet's performance over each month and notice when networks become increasingly unusable or congested over time (degradation).

This knowledge allows executives to understand if network issues are affecting guests, occupancy percentage, and how iStatus is improving hotel operations for customer loyalty and retention.





Business Center PCs

Fully Managed Guest-Use PCs & Boarding Pass Stations

Investing In Your Guests Is Essential

Enticing guests with added amenities helps your hotel stand out. Studies support that guests often prefer full-service hotels with extra amenities. Thinix helps hotels address guest satisfaction with convenient Thinix Business Center PCs.

From staying connected to social media, and surfing the web; printing documents (boarding passes) and looking up local attractions, guests have an easy-to-use experience any time they sit down at a Thinix Business Center. We not only provide better system security for users but a friendlier, branded interface to match your hotel environment.



System Protection

With built-in security and patch management, systems are kept up-to-date and running at peak performance.



User Protection

Each PC has FailSafe™ timeout and AllClear™ to securely delete user browsing history and files, guaranteeing user safety.



Military-Grade Security

Our systems are designed to adhere to stringent security standards for user and system safety.



GuestFirst™ Support

Our expert developers and technicians are available to help and reduce your IT resource cost.

Let Your Staff Focus On What Matters

Thinix Business Centers give guests great user-experience by functioning as seamlessly and comfortably as a traditional PC. With fully managed updates and patches, Thinix ensures our PCs remain efficient and alleviates the management burden on your front desk staff and IT team. Your teams can focus elsewhere and gain peace of mind that guests are having a positive experience with our Business Centers.

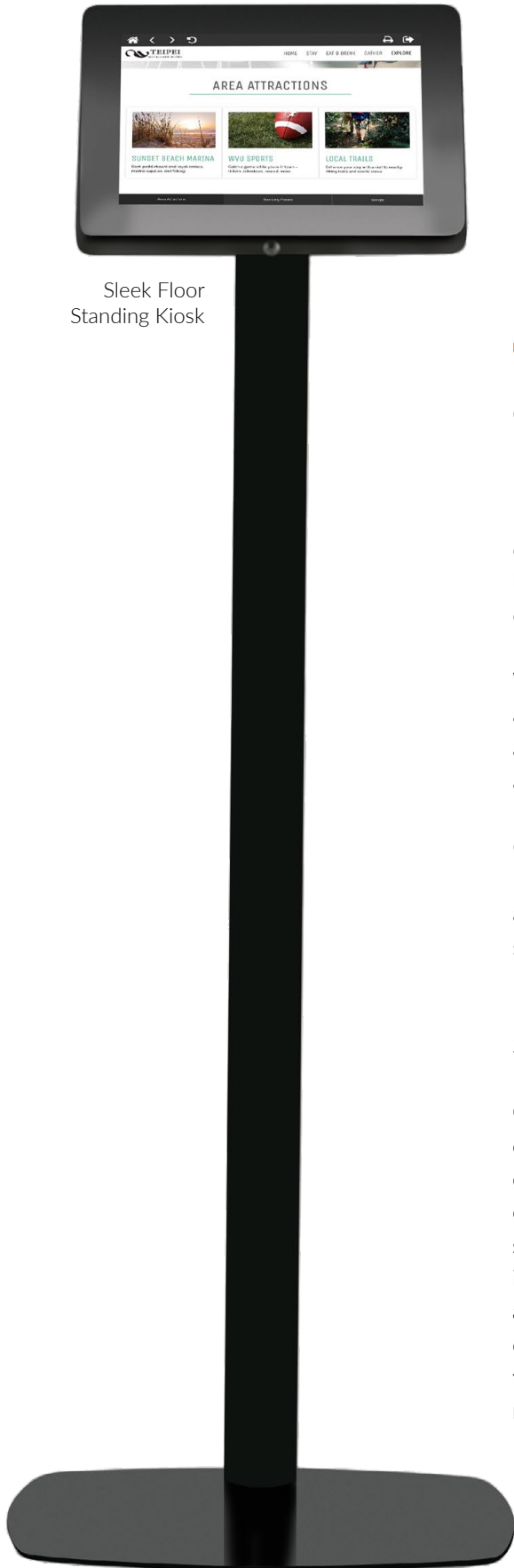
Reinforce Your Brand Standards

Our versatile, all-in-one systems can be configured as a hotel lobby PC or a boarding pass printing station. Thinix PCs allow hotels to offer a dedicated device for guests to enjoy without the worry of security threats. With custom content filtering and prominent branding, your hotel can ensure that PCs are appropriately used and optimized for brand reinforcement.



Thinix Retrofit™ - Use Your Existing PC

If you have any existing Business Center PCs, you could qualify for our Thinix Retrofit™ Program! We effortlessly convert your existing PCs by retrofitting them with our software interface for the same great experience.



Sleek Floor Standing Kiosk

FamilySafe[®] Tablet Kiosk

User-Friendly, Self-Service Tablet Kiosk

Get Your Guest's Attention

FamilySafe Tablet Kiosks are a great alternative to a business center PC because they achieve the same great features, just featured in a compact, convenient tablet form. This user-friendly amenity steps up any hotel lobby with attractive, next-generation technology to keep guests connected to local amenities.

With simple, brandable interfaces, FamilySafe Tablet Kiosks serve as an additional opportunity to reinforce your hotel branding. When guests aren't using our tablets, they can be optimized to display brand imaging and promotional messaging specific to the tablet environment.

Complimentary tablets are fully managed and customized for lobbies, lounges, and other concierge areas. Our enterprise hardware is agile and can be installed on countertops, walls or in a sleek and sophisticated floor stand model.

Surf With Security

Our tablet kiosks provide guests with peace of mind protection when connected to your network. By providing a self-service tablet kiosk, you can connect users to a trusted device that is kept separate from your other network operations, mitigating security threats that might otherwise be introduced by a traditional PC. Guests are more likely to spend time truly enjoying your property – improving their satisfaction and helping boost return bookings.



Versatile Countertop Kiosk



FamilySafe® CloudPrint

Secure Mobile Printing For Any Property

We understand that your guests are always on the go. With FamilySafe® CloudPrint, it is easier than ever to make your property an all-in-one servicing hub that offers convenient cloud-based printing for guests on the go. Using any device that guests might have, you can empower users with simple and secure print options. By installing our software onto an existing Business Center PC or adding a stand-alone, touchscreen station, Thinix effortlessly adds strategic value to your property.

Low-profile and compact, the stand-alone option for CloudPrint is a touchscreen station that can easily be added to any existing lobby, placed on an office counter, or wherever you so choose and provides guests with property-wide printing access.

We also offer alternative software options so that no special hardware is required to get started. Any existing PC can serve as a secure CloudPrint station, to help you save big!

Secure & Easy Printing Steps



Upload Print Job
Users select their desired file(s) from any device (phone, PC, etc).



Get Release Code
Users submit files for print and receive a unique release code.



Enter Code & Print
At the printer, users enter their release code to print their files.



Satisfied Guests
Your guests can now print their files without needing staff help.



Human Resource Kiosks

Secure, Self-Service Employee Kiosks For Efficient HR

Reduce HR Expenses

According to Gartner, industries are spending \$1,350-\$3,800 per employee every year for HR functions¹. Conserve resources and reduce expenses by adding a Thinix Human Resource (HR) Kiosk.

Thinix HR Kiosks act as an extension of your HR department by providing employees with access to electronic pay stubs, employee benefits, employee scheduling, 401K administration, job postings, disseminating company policies, training opportunities, and other functions like these.

Technology You Can Trust

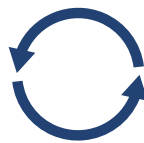
Our HR kiosks are purpose-built machines that are customized to match any environment. They are artful, turnkey kiosks that help your HR department accomplish more.

Intelligent engineering, such as website filtering and controlled applications, allow our kiosks to eliminate costly distractions normally associated with a traditional PCs. With built-in security and patch management, Thinix HR Kiosks are secure the moment they are plugged in. Ensuring that your user privacy, user data, and company data are safeguarded is our top priority.



Desktop Lock-Down

Restrict access to areas of the kiosk — drives, control panel, start menu items, & thousands of other security configurations.



Automatic Updates & Antivirus

Windows, Apps, and Antivirus are automatically kept up-to-date to prevent malware, ransomware, and zero-day threats.



Thinix All-Clear™

Browsing history, files, and other confidential data are securely deleted after each user session is finished.

Note¹ — HR Investment Budget & Staffing Snapshot. Gartner, 2018.

Customer Kiosks

Brandable All-In-One Customer-Use Kiosks

Designed Around Your Business

Customer kiosks are ideal for any business, or organization that seeks to ease customer-to-business integration. Thinix works to provide brandable guest-use kiosks that come in a variety of shapes and sizes to deliver tailored functions per customer specifications.

Similar to our renowned business center PCs, Thinix customer kiosks provide essential tools to your staff and customers without all the added complications or distractions of a standard PC. Fully managed and maintained by the Thinix GuestFirst™ Support team, our kiosk options are secure, efficient, and affordable.

Secure & Convenient For Users

By providing a self-service PC or kiosk, you can connect users to a trusted device that is kept separate from your network – mitigating security threats that might otherwise be introduced in a traditional PC setting. Each PC has Thinix All-Clear™ to delete browsing history and files. Combined with Failsafe™ Session Timeout, users' sessions are protected by automatic timers, allowing guests to surf with confidence.





Network Security & Managed Firewalls

Secure & Resilient Networks
With Best-in-Class Management

Our fully managed solutions unburden your staff from day-to-day security management tasks and free up internal IT resources to focus on strategic initiatives. Our experienced engineering team addresses your entire threat landscape with end-to-end network security protection.

Thinix managed network security seamlessly integrates layered security technologies into a comprehensive, custom solution for your business at significant cost savings. We design, configure, install, monitor, and maintain network security 24/7 for your enterprise.

Secure Networks Use Quality Firewalls

Thinix provides a high level of expertise to prevent unauthorized access and costly breaches. Our managed firewalls are constantly maintained and re-evaluated to stay ahead of the latest threats.

Our firewall management services provide firewall administration, log monitoring, and Threat Detection and Response (TDR) to safeguard intellectual property, data, confidential records, and more.

Thinix managed firewalls protect critical attack areas and include URL filtering, application control, and data loss prevention. Our firewalls are fully managed to ensure your network security remains at optimal performance.



Powerful Firewall Features



Intrusion Prevention Service (IPS)
Don't let malicious activity run amok in your network. Thinix Intrusion Prevention Service (IPS) lets you shut intrusions down.



Packet Filtering
Multi-gigabit packet filtering and transparent proxies mean true, line-speed security inspection on all traffic.



Application Control
Have highly granular control by category, application, or application sub-function to keep your network flowing and your environment safe.



Secure, Offsite Logging
With offsite data logs, Thinix protects your network information from external threats and provides immediate security alerts if there's suspicious network activity.



Security Audits
If applicable, Thinix managed firewalls allow audits to be generated for PCI scanning to ensure compliance standards are met.



APT Blocker
Our Advanced Persistent Threats (APT) Blocker gives you all the power, without the fear of complex implementation rules.

Fortify Your Network With Thinix Offsite Logging

Thinix understands that a firewall without offsite logging is like a security camera system without the ability to record what happens. Our solutions are designed to thwart hackers from easily accessing, deleting your files, and hiding their activity. By utilizing offsite logging, Thinix helps protect your data should a breach occur.



Thinix AssuredSecurity®

PC Multi-layer, Military-Grade Protection & Patching

How Secure Is Your Critical Data?

Over the past several years, many high-profile network security breaches have underscored the critical importance of maintaining network security. While hospitality management now rely on a layered defense, vulnerabilities on workstations allow hackers to bypass all network security and essentially drop them right into the heart of your secure network.

Managing the security of PCs, which are commonly spread across multiple locations, is difficult and time-consuming. Securing the endpoints requires a mix of policies, permissions, and countless updates. As evidenced with the rapid growth of viruses, malware, and zero-day security issues, the problem is further amplified and often pushes IT departments past their limits.

Dramatically Improve PC Security

By leveraging Thinix AssuredSecurity®, managers and IT teams can accomplish the proverbial 'do more with less' – improving critical security while offloading a long, tedious task and lowering operational IT costs. AssuredSecurity takes a comprehensive approach to PC management by applying strict security policies, managing updates, and monitoring all PCs on a network.

With over 100 security checkpoints, AssuredSecurity helps ensure your endpoints are secure, up-to-date, and protected against ransomware, malware, and thousands of today's most advanced security threats.

Efficiently Increase Network Security

AssuredSecurity is a managed security service designed to help IT teams be more efficient. AssuredSecurity combines a number of otherwise separate processes (such as security settings, policies, PC updates, application updates, antivirus, auditing, etc.). By bundling these essential security services, our partners can expect a higher level of security at a lower cost than businesses would be able to achieve using traditional means.

Stop Security Threats In Their Tracks



Operating System Updates

The management and installation of Windows updates ensure that systems are properly patched, which leads to increased security and reliability.



Endpoint Detection & Response (EDR)

AssuredSecurity detects and monitors 100% of active processes on a PC and automatically takes action to block, investigate, or mitigate threats.



Operating System Configuration

By applying and auditing hundreds of security settings, baseline network security is dramatically enhanced. Configurations enhance operational security by addressing both the physical, network, and software layers to reduce the chance of a security breach caused by malware.



Endpoint Protection (Antivirus)

Cloud Managed Antivirus detects and blocks advanced threats, including advanced persistent threats, zero-day threats, targeted attacks, and ransomware. Updates and detection patterns are automatically deployed, and systems are monitored to ensure that updates are applied.



Application Updates

Thinix keeps systems up-to-date by rapidly installing common application updates from Adobe and other software vendors.



Expert Technical Support

Experts actively monitor devices and can alert upon issues, such as impending hard drive failures, to allow for more proactive management.



Increase Security Fast

Transform your security operations team with less investment and overhead



Detect & Respond Faster

Discover, respond, & resolve threats more quickly



Reduce Cost & Risk

Tighter security results in fewer incidents with less disruption for your business and customers



Make Your Team Happier

Remove some of the burden from your IT team so they can focus on your core business

Cameras Systems

Property-Wide Physical Surveillance

Stay Vigilant in a Digital Age

It's safe to say that security cameras are an essential part of an effective security facility. Protecting your employees, customers, and property are all important considerations in implementing a security camera system. Our systems are designed to do just that with clearer images, smoother movement, and less cabling than other options on the market today. With network IP cameras featuring direct notifications and remote monitoring, a security camera system acts as your eyes and ears when you're not around. Our design team is here to assist you in getting the best video coverage for your location.

A Variety of Selections for Peak Performance

Our camera systems use full-resolution images of moving objects with minimal distortion, at up to 30 frames per second, delivering video from HDTV 720p-4k and beyond. By partnering with industry-leading vendors, we can offer countless camera variations to suit interior design and match the decor with various colors. Our camera systems are innovatively designed for quick and easy installation in drop ceilings, on external walls, or anywhere you might need them. In addition, power over Ethernet (IEEE 802.3af) can supply power to cameras via your network, eliminating extra installation costs and the need for power cables.



Additionally, we offer data backup services to allow security camera footage to be archived and stored for later use or viewing. Whatever you're looking for in a camera system, our team is prepared to help you design a package that suits your needs and your budget. From robust outdoor cameras to discreet products for sensitive environments, we offer it all.



Build a System That Protects & Lasts

Anything can happen at any time. By turning a security camera system into a tool, you can't only observe what's happening at your business, but you can also integrate your system with audio and access-controlled doors. On-site analysis ensures thoughtful placement, and when paired with enterprise-grade technology, it creates a system that is built to last.

**Streaming,
Security, &
Surveillance
Anywhere**

Improving The Bottom Line



Improve Employee Productivity

With collaboration and cooperation, business productivity can only increase.



Theft Reduction

The mere presence of security cameras helps deter theft and criminal mischief.



Resolve Conflicts

Easily review footage to settle any conflict that may arise.



Improve Customer Experiences

Digital data can be analyzed to further understand and improve visitor/customer experiences.



Improved Safety

Camera coverage for internal use to protect employees and customers.



Real-Time Monitoring

Remote video monitoring allows quick, real-time review of camera feed to occur anywhere.



Digital Storage/Archiving

Study and analyze stored footage more easily.



Access Monitoring

Quickly and efficiently recognize who is coming and going.



Business Savings

Assurance and peace of mind for any location.

We Love Our Customers

“In our service based environment losing access to data due to Internet connectivity issues is not an option. Using RocketFailover to ensure Internet connectivity was and continues to be the solution. The Thinix team supports us well and they do what they say.”

– Jeff M., Partner
Journey Technology Solutions, LLC

“We work with Thinix at over a dozen properties with many different services ranging from Guest WiFi to Business Centers and Network Security. Thinix’s support has been excellent and it is easy to get someone on the phone when you need them.”

– Jeremy N., District Director
Discover Lodging Management, Inc.

“Thinix tech support is beyond reproach. Anytime I’ve ever had to call in a problem, the issue is resolved before I can give it a second thought.”

– Craig J., Senior HIE Management
Elite Hotel Group

“I’ve worked with Thinix for several years and have implemented their WiFi and business center solutions into many of our upgraded and new construction hotel projects. I trust their technical recommendations and I know that I’m getting a high performance and reliable solution at a good price.”

– Paul M., Regional Manager
Three Rivers Hospitality



And Our Customers Love Us

“Our staff and guests have experienced a noticeable improvement after we implemented RocketFailover. Now, when our primary ISP is down, staff can continue to process payments and check in guests without any interruption. My favorite part is that the guests don’t even know we are having Internet issues now! Makes for a positive experience for our guests.”

–Fannie M., General Manager
Ramada Spirit Lake

“We started looking at Thinix as a way to improve our guest Internet services in our properties and have expanded into business center computers and front office technology support. Their equipment and support is first rate. They have been a great partner for our properties; we use them extensively.”

–Troy H., CEO
Hart Family Hotels

“It’s truly been great working with Thinix on this upgrade. They’ve been able to handle our large property without skipping a beat. We were able to take a negative, make it a positive, and the word is out; Wyndsor Terrace has great WiFi!”

– Darrell S., Owner
Legacy Management

“The retrofitted PCs now operate twice as fast and the reboot times are noticeably faster; guests seem generally pleased with the user-friendly software.”

– Michael P., Senior IT Manager
Hyatt Regency, Denver





Built on a Foundation of Trust

“Trust is something you accumulate over a lifetime and can lose in an instant. At Thinix we promise to work hard, to do the right thing, to provide exceptional service, and to always work to earn and maintain the trust of our customers.”

– Don Van Oort, President
Thinix

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